

Optimize asset availability and reliability across your government agency.

Highlights

- Help meet accountability and public service goals through a single solution for more complete asset visibility
- Help reinforce emergency preparedness and security through proper maintenance and tracking of available assets
- Establish business value and depreciation of assets across multiple departments
- Consolidate fragmented asset management systems
- Respond with greater agility to changing demands by deploying an open standards-based architecture and implementing a service-centric asset management model

Increasingly stringent government regulations, such as those set by the Government Accounting Standards Board (GASB) — as well as citizen demand for faster service and elevated security concerns — have all increased the urgency for state and local governments to fully understand and proactively manage their complete asset portfolios. From water and wastewater plants, to fleet vehicles, facilities and IT assets, government departments need a comprehensive solution to track and manage available assets, their use and their history.

Yet managing assets — and the services they provide — is a challenge that

involves a variety of business processes that support accountability and asset availability, including:

- Asset and work management.
- Inventory management.
- Service management.
- Contract management.
- Procurement.

Mechanics, technicians and engineers need a way to comprehensively track and manage assets — from buses and street lights to roads, water treatment facilities, buildings and IT assets. IBM Maximo® for Government helps state and municipal departments meet accountability and asset availability goals, support system consolidation and standardize business processes.

Maximo for Government is a comprehensive solution that helps address a number of state and local government concerns, including:

- **Emergency preparedness** — From natural disasters to terrorist threats, emergency preparedness requires that government agencies have a consistent, accurate overview of assets, locations, maintenance schedules and so on, to be better prepared to mobilize at a moment's notice.
- **Citizen relationship management** — Closed-loop communication on citizen requests from initial contact, through assignment, resolution and response.
- **Asset depreciation** — Without knowledge of asset conditions, government organizations are unable to meet GASB requirements to show asset costs and depreciation.
- **Agility** — Keeping assets and services more adaptable to new requirements, such as the governor's or mayor's management agenda.
- **Budget** — Forecasting and monitoring to stay within budget appropriations is practically impossible without clear visibility into assets across a department.
- **Auditability and traceability** — Comprehensive reporting and tracking is essential to helping meet review and regulatory requirements.

Help ensure asset availability and reliability of assets

The business of government depends on the availability and readiness of assets. Accessible, accurate data on everything from facilities and support vehicles to servers and water utilities is an essential part of government efforts to meet regulations, to budget and to prepare for emergencies.

Maximo for Government helps optimize information about the availability and readiness of critical resources. It empowers government officials by providing asset-rich information so, at any time, they can pinpoint asset locations, conditions and history and verify that critical assets are available at all times. Maximo for Government can help manage all government assets, including:

- Airports and ports.
- Facilities (real property).
- Fleet and transportation assets.
- IT assets.
- Parks and recreation.
- Roads and infrastructure.
- School campuses.
- Hospital and healthcare assets.
- Water and wastewater infrastructure.

Help meet accountability and readiness goals

Maximo for Government helps state and municipal departments unify business processes and fragmented systems for asset and service management. It also helps manage the increasing number of service providers whose performance must be monitored to support asset accountability and public service requirements. You can use Maximo for Government to help meet stringent goals for:

- Accountability.
- Asset availability.
- System consolidation.
- Business process standardization.
- Proactive service provider management.

Leverage a solution tailored for rapid change

State and local government officials face an ongoing struggle with changing conditions. For instance, aging cities fight the battle of maintaining older assets, such as equipment and roads — whereas rapidly growing cities face the need to build and expand to accommodate a growing base of citizens. Maximo for Government helps track and manage assets, delivering information on asset histories and maintenance that aids in budgeting for replacements.

It also delivers an overview that aids in planning growth and development by delivering information on asset availability, locations and more. As a result, Maximo for Government helps you meet requirements of planning for:

- Aging or rapidly growing infrastructures.
- The governor's management agenda.
- Homeland security.
- Natural disasters.
- Accountability and performance requirements.

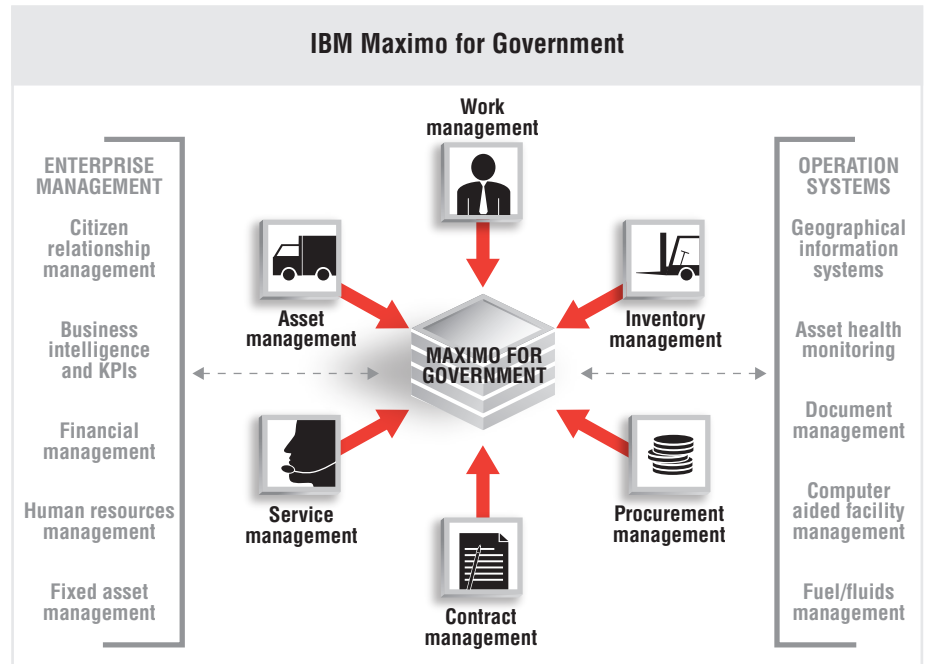
Built on open standards-based technology, Maximo for Government supports your agency's efforts to build an infrastructure that supports change — whether from regulatory shifts or other environmental conditions.

Support a service-centric business model

When a pothole obstructs traffic or a water main breaks, citizens expect an immediate response. Maximo for Government supports a service-centric business model that allows you to use the software to generate work requests, speed response times and allocate resources where they are most needed.

Consolidate fragmented asset and service management systems

Maximo for Government makes it easier for state and municipal departments to consolidate fragmented asset and service management systems onto a



Maximo for Government delivers a comprehensive asset and service management solution on a modern platform to manage assets that impact asset availability and accountability.

single platform via a service oriented architecture (SOA) that is part of an integrated suite of software applications. With a single data storage repository for all captured asset-related information — and a platform that allows standardization of asset management business processes — the solution gives multiple levels of management greater ability to view and manage asset accountability and performance.

Open technology aligned with IBM

Service Management

Keeping up with the pace of changes in technology, regulations and other environmental factors can be daunting. However, Maximo for Government is

built on open standards-based technology that can help your department support transformation and change — whether such changes arise from regulatory or environmental factors.

Built with Java™ 2 Enterprise Edition (J2EE™) technologies, Maximo for Government makes it easier to:

- Provide the agility to adapt to changing business processes and mission requirements.
- Enable your department to use the most current technologies available.
- Facilitate efforts to comply with asset reporting guidelines and other regulations.
- Integrate other applications.
- Access and share data between applications.



For more information

To learn more about how Maximo for Government can help your agency maximize asset and service management capabilities across your infrastructure, contact your IBM representative or IBM Business Partner, or visit www.mro.com

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